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To: U.S. Patent and Trademark Office  
Examiner: Hector A. Agdeppa; Group Art Unit 2642

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Telephone No.: \_\_\_\_\_

From: Christian R. Andersen

Date: July 1, 2004

Number of Pages Including Cover: 7

MESSAGE: FORMAL SUBMISSION OF:

- 1.) Notice of Appeal Transmittal Form;
- 2.) Request for a Two-Month Extension of Time;  
and
- 3.) Notice of Appeal (in duplicate).

Applicants: Craig L. REDING, Suzi LEVAS

Case: Bell-19(00-V22.39)

Serial No.: 09/596,466 Filed: June 19, 2000

Group Art Unit: 2642

Examiner: Hector A. Agdeppa

Title: METHODS AND APPARATUS FOR PROVIDING TELEPHONE SUPPORT FOR  
INTERNET SALES

Commissioner For Patents

P.O. Box 1450

Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s))  
is being facsimile transmitted to the United States Patents and  
Trademark Office on the date shown below.

Christian Andersen

Type or print name of person signing certification

  
Signature

July 1, 2004  
Date

Patent  
Attorney's Docket No. Bell-19 (00-V22.39)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE **RECEIVED**  
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JUL 01 2004

In re Patent Application of )

Craig L. REDING, Suzi LEVAS )

Group Art Unit: 2642 )

Application No.: 09/596,466 )

Examiner: Hector A. Agdeppa )

Filed: June 19, 2000 )

For: METHODS AND APPARATUS )  
FOR PROVIDING TELEPHONE )  
SUPPORT FOR INTERNET SALES )

**OFFICIAL****NOTICE OF APPEAL TRANSMITTAL LETTER**

Commissioner For Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

Enclosed is a reply for the above-identified patent application.

- ☒ A Petition for Extension of Time is also enclosed.
- ☐ A Terminal Disclaimer and a check for ☐ \$55.00 ☐ \$110.00 to cover the requisite Government fee are also enclosed.
- ☐ Applicant(s) request continued examination under 37 C.F.R. § 1.114 and enclose the ☐ \$385.00 ☐ \$770.00 fee due under 37 C.F.R. § 1.17(e).
- ☐ Applicant(s) previously submitted \_\_\_\_\_, on \_\_\_\_\_, for which continued examination is requested.
- ☐ A request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) is also enclosed.

Notice of Appeal Transmittal Letter  
 Application Serial No. 09/596,466  
 Attorney's Docket No. Bell-19 (00-V22.39)  
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- ☒ No additional claim fee is required.  
☐ An additional claim fee is required, and is calculated as shown below:

| AMENDED CLAIMS   |               |   |              |              |                |
|--|---------------|---|--------------|--------------|----------------|
|  | No. of Claims | Highest No. Of Claims Previously Paid For | Extra Claims | Rate         | Additional Fee |
| Total Claims   | 29            | 29  | 0            | x \$18.00 =  | 00.00          |
| Ind. Claims  | 5             | 5   | 0            | x \$ 86.00 = | 00.00          |
| If Amendment adds multiple dependent claims, add \$280.00              |               |   |              |              |                |
| Total Amendment Fee  |               |   |              |              | 00.00          |
| If Small entity status is claimed, subtract 50% of Total Amendment Fee |               |   |              |              |                |
| <b>TOTAL ADDITIONAL FEE DUE FOR THIS AMENDMENT</b>                     |               |   |              |              | <b>00.00</b>   |

- ☐ A claim fee in the amount of \$\_\_\_\_\_ - is enclosed.  
☒ Charge \$750.00 which includes \$330.00 For Filing a Notice of Appeal and \$420.00 for a two-month extension of time to Deposit Account no. 07-2347.

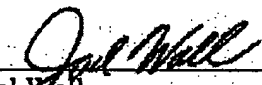
Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 07-2347 and please credit any excess fees to such deposit account.

Notice of Appeal Transmittal Letter  
Application Serial No. 09/596,466  
Attorney's Docket No. Bell-19 (00-V22.39)  
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The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

By: \_\_\_\_\_

  
Joel Wall  
Reg. No. 25,648

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Date: July 1, 2004